

# TIFFEN & CO

## CUSTOMER INFORMATION FORM

To assist us with options for you, please complete this form and return it to your broker before your appointment. If you are unsure of how to complete any section in this document, your broker will be able to assist you.

Customer Information													
Personal	Applicant 1						Applicant 2						
Title (please select):	Mr	Mrs	Miss	Ms	Dr	Other	Mr	Mrs	Miss	Ms	Dr	Other	
First and middle names:													
Surname:													
Date of birth:													
Contact phone numbers:	Home:						Home:						
	Work:						Work:						
	Mobile:						Mobile:						
Email address:													
Current Residential Address													
Current address:													
	Suburb:						Suburb:						
	State:						State:						
How long have you been at this current address?	Date moved in:						Date moved in:						
Current status:	Owner	Renting	Boarding				Owner	Renting	Boarding				
	Living with parents		Owner with mortgage				Living with parents		Owner with mortgage				
Previous address: <small>(if at current address less than 3 years)</small>													
	Suburb:						Suburb:						
	State:			Postcode:			State:			Postcode:			
How long were you at this address:	Date moved in:						Date moved in:						
	Date moved out:						Date moved out:						
Residency status:													
Marital status:	Married	Single	Defacto	Separated				Married	Single	Defacto	Separated		
	Widowed						Widowed						
Mother's maiden name:													
Drivers licence / State issued ID:	Licence No:						Licence No:						
	State/Government issuer:						State/Government issuer:						
	Expiry date:						Expiry date:						
Number of dependent children:													
Age / Date of birth of dependent children:													
Nearest living relative:	Name:						Name:						
	Relationship:						Relationship:						
	Contact number:						Contact number:						
Relative address:													
	Suburb:						Suburb:						
	State:			Postcode:			State:			Postcode:			



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Liabilities	Applicant 1	Applicant 2
<b>Liabilities</b>	<b>Mortgage 1</b>	<b>Mortgage 3</b>
In the name of:		
Name of financial institution:		
Original loan amount:	\$	\$
Outstanding balance:	\$	\$
Minimum monthly repayment:	\$	\$
Account number:		
	<b>Mortgage 2</b>	<b>Mortgage 4</b>
In the name of:		
Name of financial institution:		
Original loan amount:	\$	\$
Outstanding balance:	\$	\$
Minimum monthly repayment:	\$	\$
Account number:		
If further properties owned, please attach additional information		
<b>Other liabilities</b>	<b>Loan 1</b>	<b>Loan 2</b>
Loan type: <small>(Car / personal / HECS / Other loans)</small>		
In the name of:		
Name of financial institution:		
Original loan amount:	\$	\$
Amount currently owing:	\$	\$
Monthly repayment:	\$	\$
Account number:		
Is the loan being paid out?	Yes No How:	Yes No How:
<b>Credit cards/ store cards</b>	<b>Card 1</b>	<b>Card 3</b>
In the name of:		
Name of financial institution:		
Credit limit:	\$	\$
Amount currently owing:	\$	\$
	<b>Card 2</b>	<b>Card 4</b>
In the name of:		
Name of financial institution:		
Credit limit:	\$	\$
Amount currently owing:	\$	\$
If additional cards used, please attach further information		

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Customer declared living expenses		
Monthly living expenses - Basic	\$ Per month	Notes
Utilities	\$	
Education:	\$	
Child care costs:	\$	
Groceries:	\$	
Healthcare:	\$	
Transport:	\$	
Insurance:	\$	
Entertainment:	\$	
Other:	\$	
<b>TOTAL - BASIC</b>	\$	
Monthly living expenses - Fixed or recurring	\$ Per month	Notes
Private health insurance:	\$	
Life insurance:	\$	
Comprehensive car insurance:	\$	
Other insurance:	\$	
Private school fees/ tuition:	\$	
Court-ordered child maintenance:	\$	Balance:
Ongoing rental payments:	\$	
Other:	\$	
<b>TOTAL - Fixed or recurring</b>	\$	
<b>TOTAL - Basic + fixed or recurring</b>	\$	
Additional commentary		

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## PRIVACY ACT CONSENT

### Purpose of this form

By signing this form, you give us permission to collect, use, hold and provide your information to others. In conjunction with our Privacy Policy, this form also tells you about **Tiffen & Co.'s** privacy practices. If you do not provide us with this consent or give us accurate information, your application cannot be submitted to our suppliers for consideration.

'**us/our**' means **The Mortgage Detective Pty Limited t/a Tiffen & Co. ABN 52 070 093 711** and its related bodies corporate (as defined by the Corporations Act 2001 and collectively referred to as "**Tiffen & Co.**" in this document).

'**you/your**' includes the Applicant(s), any Guarantor(s) and any individual who holds office in an entity which is an Applicant.

'**your information**' means information about you or your entity (for example name and contact details), and your credit history (such as type and amounts borrowed, default information), whether the information or opinion is true or not.

'**suppliers**' includes Banks, Building Societies, Mortgage Originators, Mortgage Managers, Credit Unions, Lease Brokers, Mortgage Brokers & Insurance Brokers/Providers.

### **Collection and use of your information**

You authorise us to:

1. Collect your information to verify your identity in accordance with the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 and if you are applying for a credit facility, certain State property laws, e.g., the Real Property Act in NSW and to assess your application for credit under the National Consumer Credit Protection Act 2009, if applicable.
2. Collect your information from you directly or through third parties who undertake the collection on our behalf.
3. Collect sensitive information for specific purposes. For example, information about your health to enable the funder/lender to assess an application you make for mortgage protection insurance and calculate any premiums.
4. Collect and use your information: (a) to provide credit advice and submit your application for credit to our supplier for consideration; (b) (unless you tell us not to) to identify and tell you via direct marketing communications about products and services offered by us or a third party that may interest you; (c) to administer our customer relationships; (d) for internal processes including reporting and analytical purposes; (e) to meet our reporting obligations under the Corporations Act 2001, Income Tax Act 1997 and the Fringe Benefit Tax Assessment Act 1986 and any other legislative requirement; (f) establishing a customer marketing program; (g) system development testing purposes; and (h) for any purpose related to the above.
5. Collect and use or provide your information to National Mortgage Brokers Pty Ltd t/a Tiffen & Co., ABN 88 093 874 376 , our aggregator partner who holds contractual relationships with our suppliers.
6. Collect and use or provide to credit providers (including any other credit provider who has lent money on the same security) your information.
7. Collect, use or provide your information to mortgage insurers, brokers, originators and/or managers and financial consultants, accountants, lawyers, or real estate agents acting in connection with your application or financing or purchase of a property or purchase of a product or service, to assess the risk of providing you with mortgage insurance and/or to assist in responding to any enquiries we receive from you.
8. Provide or seek your consumer or commercial credit information to or from a credit reporting body to assess an application for credit.
9. Provide your information to government agencies or other parties where required or authorised by law.
10. Provide your information to any of our suppliers, associates, service providers or contractors (including, for example, call centre, stationery printing houses, mail houses, information technology, marketing agencies, and marketing research companies etc.).
11. Disclose your information to (i) (unless you tell us not to) third parties to enable them to contact you to offer their products and services or to determine if you would be interested in the products and services, or (ii) any person considering acquiring or taking an interest in our business.
12. Disclose your information to another person in connection with funding financial accommodation by means of an arrangement involving securitisation.
13. Provide your information to any person who proposes to guarantee or has guaranteed repayment of any credit provided to you.
14. Hold or process your information on servers located overseas for filtering, hosting or storage purposes, reporting and analytical purposes and for system development testing purposes.

